



Michael Priest
855 Rolling Hill NW, Kennesaw, GA 30152
770-871-0206 (cell)
mp33487@gmail.com
LinkedIn: <http://www.linkedin.com/in/michaelpriest30152>
Website: <http://www.MichaelPriest.info> (portfolio and sample work)

PROFESSIONAL PROFILE

Accomplished, technically sophisticated professional with 20 years + of experience in the design and implementation of diverse enterprise software solutions. Excellent to work with, strong communication and leadership skills, and many years of experience working with leadership, business teams, and world-wide development teams/vendors. With a deep understanding of both business and technology, I have a strong focus on solutions that provide real value to the business units and customers we serve.

PROFESSIONAL EXPERIENCE

Suncoast Credit Union, Tampa, FL

March 2025 to Current

Sr. Solutions Architect (remote)

Design business, banking and mobile systems for the largest Credit Union in Florida. Focused on enterprise modernization and system integration across the banking CORE, vendors, and business systems to provide a member-focused experience. Systems are spread across a robust technical stack that includes AZURE, large data repositories, multiple mobile/web platforms, and numerous vendor integrations for transaction processing, compliance, etc. Work hand-in-hand with leadership, Project Managers, Development Leads, Business Analysts, Business teams, vendors, Infrastructure, Compliance and Security to ensure systems align with business requirements, security standards, compliance, etc. Application design includes use of AI tools (Cursor) and align to TOGAF standards.

Racetrac, Atlanta, GA

December 2023 to March 2025

Sr. Solutions Architect – Fuel Systems (hybrid)

Architect, design, and provide technical leadership for the largest development, business team and group of applications at RaceTrac. Maintain ownership of the design, integrations, data ingestion, environments, and modernization of Fuel Applications that enable dispatch, delivery, pricing, purchasing, inventory, billing, partner integration, reporting and overall management of fuel systems. These applications have a large technical footprint (Azure hybrid environment) and serve business teams across the entire enterprise. Responsible for creation of all solution and architecture deliverables including Solution Profiles, Solution Designs, Options Analysis, Product Analysis, Architecture Landscapes, etc.

Cognizant, Atlanta, GA

September 2022 to December 2023

Sr. Architect - Cognizant Digital Engineering (remote)

Provide technical leadership and expertise for the design, development, and implementation of enterprise applications. Consult with clients (C-level, key stakeholders and business teams) for solution design, detailed assessments, product selection, Cloud and Center of Excellence initiatives. Lead projects through the complete lifecycle by maintaining an open line of communications with the business teams, leadership team, onshore and offshore development teams.

- Charter Communications – Lead the design and development of enterprise-wide privacy system that received customer requests and removed data from business applications.

Invesco, Atlanta, GA

August 2019 to August 2022

Sr. Solution Architect (hybrid)

Design diverse solutions that integrate the Invesco enterprise content platform (Alfresco) with the applications that support the enterprise across the globe (MuleSoft, Salesforce, AEM, AWS, Workflow, BPM, BI, etc.). Lead the analysis and Solution Design process to provide content management, data integration, workflow, document creation, and document distribution functionality for business teams worldwide. Works with Product Managers and business teams to understand their needs and design robust solutions while providing expert guidance and following enterprise standards, policies and technical strategy. Provide daily guidance and input for Agile development teams to ensure application customizations, integrations, functionality, and deployments stay true to the solution design and enterprise standards. Represent the ECM/Distribution team within Enterprise Architecture and maintain all integration and product roadmaps for the platform. Work with vendors to assess vendor offerings and incorporate them into the roadmap and solutions offered to the enterprise.

Cognizant, Atlanta, GA

May 2016 to August 2019

Sr. Architect - Technology (remote)

Provide technical leadership and expertise for the design, development, and implementation of enterprise applications. Consult with clients (C-level, key stakeholders and business teams) for detailed assessments, product selection, Cloud and Center of Excellence initiatives. Lead projects through the complete lifecycle by maintaining an open line of communications with the business teams, management team, onshore and offshore development teams. Application expertise includes ECM, BPM/Workflow, Automated Data Capture/Imaging, Forms, Reporting, Cloud initiatives/Cloud migrations (Azure, AWS, IBM, private Clouds) and more.

- Wells Fargo (New Content Platform) – Provided guidance, architecture/system design, and detailed recommendations for updating of the existing content management (CMS) platform. Included version updates, platform migrations, and security improvements to streamline, reduce cost, and improve overall performance. Created detailed solution designs, story revisions, and oversight for the development teams during the engagement.
- Wells Fargo (Center of Excellence) – Performed an audit and made recommendations for improvement for the Center of Excellence (CoE) that oversees the development and management of the enterprise's Content Management System.
- Walgreens – Performed a detailed analysis of their Medicare/Medicaid and Physician Prescription Approval process. Created detailed Solution Designs to improve system accuracy, speed of processing, and physician/customer experiences.

Prolifics, Atlanta, GA

December 2013 to May 2016

Sr. Consultant and ECM Practice Lead (remote)

Serve as the ECM practice lead for the ECM/BPM teams. Provide project oversight and architecture/design input for enterprise implementations of IBM FileNet P8, Case Management, BPM, Datacap, Cognos (reporting), Cloud initiatives/Cloud migrations (Azure, AWS, private Clouds), and 3rd party/line of business application integrations. Lead the ECM development activities for larger enterprise clients and ensure solutions meet business and functional requirements while maintaining enterprise standards, policies, and best practices. Provided management of ECM consultants (HR functions, reviews, mentorship), and coordinated onshore and offshore project teams.

- Deutsche Bank - – Designed and guided the team in the creation of a portal, workflow, metadata taxonomy, and storage system to manage banking policies around the globe for many different business teams.
- State of Tennessee – Improved the state's TennCare application and approval process by updating the system's content storage technologies, improving their workflow, and updating their system integration with other business applications.

ENTERPRISE SOFTWARE EXPERIENCE

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| ▪ Solution Design Process | ▪ ADO, Jira, Confluence & Wiki |
| ▪ Business Process Design | ▪ Ardoq, Miro, Loop, etc. |
| ▪ Application Roadmap & Management | ▪ High Level Cloud and Enterprise Architecture |
| ▪ Application Modernization & Cloud Migration | ▪ Azure & Cloud Technologies |
| ▪ Solution Profiling & Options Analysis | ▪ MuleSoft, REST & API Design |
| ▪ System Analysis & Improvements | ▪ SQL & Canonical Data Models |
| ▪ Product Review, Score-carding & Evaluation | ▪ Workflow, BPM Design & Technologies |
| ▪ Waterfall, Agile & CI/CD Development Processes | ▪ Content Management / CMS |
| ▪ Worldwide Business & Development Teams | ▪ Records Management & Retention |
| ▪ Cursor (AI) | ▪ CDIA (Certified Document Imaging Architect) |
| | ▪ CDIA+ (Certified Document Imaging Architect Plus) |

Education

- (AA) Palm Beach State College, 2001

Additional Information

More information and downloadable samples of my work can be found on my portfolio website (www.MichaelPriest.info).